



# MAC FACTS

from

## Mac Help Desk

SUPPORT, SALES, TRAINING & SERVICE

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🍏 Apple Solution Experts 🍏

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### *A Message from Dru*

Don't know about you, but here in Richardson it's July. And July marks the final month of summer vacation. So what does that mean? Now that MacWorld is over and all the new models have been introduced (and all the older models have been discounted), now is a great time to start thinking about a new computer for the beginning of school next month. See 'Newslines' to learn about Apple's new, lower priced, higher valued, models. [Available through Mac Help Desk, of course!] {And even if you don't attend school any more, it's still a great time to purchase a new Mac or upgrade an older one. We can even find a new home for your older Mac.}

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**H**ot time, Summer in the City - The dog days of summer are upon us. These folks stopped by last month to cool down: Baxter Consulting, Jo Eklof, CODA Supply, Spencer Design Group, Tim Johnson, Alison Thomas, and Val Canon. Welcome all!

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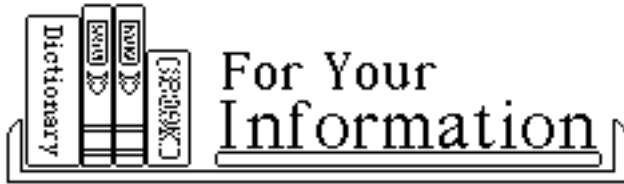
**M**ark your calendar - Friday, August 3, 2001. Apple's newest retail store opens at the Willow Bend Mall, Plano. Park Blvd and the Dallas North Tollway. It's very important that, if possible, you show up for the grand opening to show Apple our support. I know I'll be there. Hope to see you, too!

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**G**ot an organization that needs a great promo or fund raiser? Call me at the office at 972-783-9787. Have I got a deal for y'all!!!

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**F**or some reason I always need to throw something in about the Apple Corps of Dallas. Maybe it's because I'm the President; or it could be because we've moved to a new, more accessible meeting space at the Richardson Civic Center (Arapaho & Central Expressway); or it could be because of all the great benefits and perks you get when you're a member; or it could be because everyone needs a little help now and then and a Mac User Group, like ACD, is just the place to get help, share ideas, meet new friends, get answers to problems, learn about new hardware and software, and generally, have a great time with other Mac enthusiasts. We usually meet the 3<sup>rd</sup> Saturday of each month. Next meeting is August 18<sup>th</sup>. Martha Whitehouse from Apple will be our presenter and will be talking about the recent MacWorld expo. Attendance is FREE and suitable for all ages.



## "How To's"

This month we're featuring a few How To's, to help you along.

### **How to Change Your Default Mac Web Browser**

Simple steps for changing the default Web browser in Mac OS 8.5.x and above.

Difficulty Level: Easy      Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Internet.
2. Click on the Web tab.
3. Click and hold on the 'Default Web Browser' pulldown and select your preferred browser.
4. Close the window.
5. When prompted click on Save to save changes.

Tips:

1. If your preferred browser is not in the pulldown use 'Select' to find your preferred choice.

### **How to change the default email client in Mac OS 8.5.x and above.**

Difficulty Level: Easy      Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Internet.
2. Click on the Email tab.
3. Click and hold on the 'Default Email Application' pulldown and select your preferred email application.
4. Close the window.
5. When prompted click on Save to save changes.

Tips:

1. If your preferred email client is not in the pulldown use 'Select' to find your preferred choice.

### **How to Change Your Mac Desktop Picture**

Simple steps for changing the desktop picture in Mac OS 8.5.x and above.

Difficulty Level: Easy      Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Appearance.

2. Click on the Desktop tab.
3. If a picture is currently in place, click Remove Picture
4. Click Place Picture.
5. Navigate to find your preferred choice.
6. Single click on your choice to highlight it.
7. Click Open.
8. Click Set Desktop in the Desktop tab.
9. Close the window.

Tips:

1. Make sure that your picture choice is in a supported format (JPEG, GIF, etc.).

## **How to Change Your Mac OS Sound Set**

Simple steps for changing the sound set in Mac OS 8.5.x and above.

Difficulty Level: Easy Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Appearance.
2. Click on the Sound tab.
3. Click and hold on the 'Sound track' pulldown and select your preferred sound set.
4. Close the window.

Tips:

1. You can use the 'Play sound effects for' options to choose when the effects will be played.

## **How to Change Your Mac OS Alert Sound**

Simple steps for changing the alert sound in Mac OS 9.

Difficulty Level: Easy Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Sound.
2. Select 'Alert Sounds' in the left pane.
3. In the 'Choose an alert sound' section on the right, single click on your preferred choice.
4. Close the window.

Tips:

1. If you do not like your new selection, simply select your previous alert sound.

## **How to Enable Virtual Memory on Your Mac**

Simple steps for enabling virtual memory in Mac OS 8.5.x and above.

Difficulty Level: Easy Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Memory.
2. In the section labeled Virtual Memory, click 'On.'
3. In the select hard disk pulldown, select your preferred hard drive.

4. Click on the black arrows to set the 'amount' of virtual memory.
5. Close the window.
6. Restart your Mac for the changes to take effect.

**Tips:**

1. The optimal recommendation for the 'amount' of virtual memory is 1 MB above the amount of physical RAM.
2. If you only have one hard drive with no partitions, there will only be one selection in the hard disk pulldown.

## **How to Change the Color Depth of Your Mac's Monitor**

Simple steps for changing the color depth of your monitor in Mac OS 9.

Difficulty Level: Easy   Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Monitors.
2. In the 'Color Depth' section, single click on your choice, for example 'Thousands.'
3. Close the window.

**Tips:**

1. If you do not like your new selection, simply select your previous color depth.

## **How to Change the Resolution of Your Mac's Monitor**

Simple steps for changing the resolution of your monitor in Mac OS 9.

Difficulty Level: Easy   Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Monitors.
2. Make sure that the 'Show' pulldown under Resolution says Recommended.
3. Single click on your choice, for example 800 x 600.
4. Close the window.

**Tips:**

1. If you do not like your new selection, simply select your previous resolution.

## **How to Change the Startup Disk on Your Mac**

Simple steps for changing the startup disk in Mac OS 9.

Difficulty Level: Easy   Time Required: 5 minutes

Here's How:

1. From the Finder, select menu item: Apple Menu > Control Panels > Startup Disk.
2. Under 'Select a Startup Disk' single click on your preferred startup drive.
3. Close the window.

**Tips:**

1. If you want to boot from another hard drive or another partition, make sure that there is a valid System Folder on the disk/partition or it will not be selectable in the control panel.

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# NEWSLINE

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## Apple Updates iMac Family

Trendsetting Digital Lifestyle Computer Now Faster, Less Expensive

MACWORLD EXPO, NEW YORK–JULY 18, 2001–The world’s best computer for today’s digital lifestyle just got better as Apple today introduced new iMac models running at speeds up to 700 MHz and offering slot-loading CD-RW drives at lower prices with more memory and larger hard drives. Available in popular iMac colors–Indigo, Snow and Graphite–the new line also comes with Apple’s next generation operating system, Mac OS X, pre-installed.

“The world’s best computer for today’s digital lifestyle just got better,” said Philip Schiller, Apple’s vice president of Worldwide Product Marketing. “With more power, more memory and more storage space, just think of the digital masterpieces you can create and share.”

Offering more speed, the line includes iMac models featuring fast new PowerPC G3 processors running at up to 700 MHz. With slot-loading CD-RW drives now available across the line and iTunes pre-installed on every iMac, users can import songs from their favorite CDs and compress them into the popular MP3 format, and organize their music and create custom music CDs, starting at just \$999. With larger hard drives up to 60GB, memory up to 256MB and iMovie™ 2, Apple’s pre-installed easy-to-use consumer digital video editing software, users can store more digital movies. Movies can be saved back to the camcorder, copied to videotape or posted to a user’s own website using iTools, Apple’s suite of free Internet services.

iMac continues to lead the way as the world's best computer for today's digital lifestyle with features including:

- award-winning, all-in-one design with built-in 15-inch high-quality display with 1024x768 resolution (13.8-inch viewable image size);
- the fastest and easiest way to start surfing, emailing and messaging on the web;
- fan-less operation that reduces noise to half that of competitive products;
- slot-loading CD-RW drives for burning music and data CDs;
- ATI RAGE 128 Ultra with 16MB of video RAM for outstanding graphics and realistic gaming;
- dual FireWire and USB ports for easy connections to peripherals such as DV camcorders;
- built-in 10/100BASE-T Ethernet for easy DSL and cable modem access, and a 56K V.90 modem;
- an all-digital sound system designed in collaboration with Harman Kardon;
- Apple’s optical Pro mouse and full-size Apple Pro Keyboard;
- support for optional AirPort, Apple’s revolutionary wireless networking solution; and
- an incredible software bundle offering iTunes, iMovie 2, AppleWorks®, QuickTime®, QuickTime VR, QuickTime Player, Quicken Deluxe 2001, Palm Desktop, FAXstf, Cro-Mag Rally, Nanosaur, Microsoft Internet Explorer, Microsoft Outlook Express, Netscape Communicator and EarthLink TotalAccess.

### **Pricing and Availability**

The new 500 MHz and 600 MHz iMac models are available immediately from Mac Help Desk, The Apple Store, at Apple’s retail stores and through Apple Authorized Resellers. The 700 MHz model is expected to be available in August. The new iMacs are available in three standard configurations.

iMac, for a suggested retail price of \$999 (US) in Indigo and Snow, features:

- a 500 MHz PowerPC G3 processor with 256K on-chip backside level 2 cache;
- 128MB of PC100 SDRAM;
- a 20GB Ultra ATA hard disk;
- a slot-loading CD-RW drive;
- ATI RAGE 128 Ultra with 16MB of SDRAM;
- a built-in 56K V.90 modem;
- two FireWire ports and two USB ports;
- VGA video mirroring; and
- support for AirPort option.

iMac, for a suggested retail price of \$1,299 (US) in Snow and Graphite, features:

- a 600 MHz PowerPC G3 processor with 256K on-chip backside level 2 cache;
- 256MB of PC100 SDRAM;
- a 40GB Ultra ATA hard disk;
- a slot-loading CD-RW drive;
- ATI RAGE 128 Ultra with 16MB of SDRAM;
- a built-in 56K V.90 modem;
- two FireWire ports and two USB ports;
- VGA video mirroring; and
- support for AirPort option.

iMac Special Edition, for a suggested retail price of \$1,499 (US) in Snow and Graphite, features:

- a 700 MHz PowerPC G3 processor with 256K on-chip backside level 2 cache;
- 256MB of PC100 SDRAM
- a 60GB Ultra ATA hard disk
- a slot-loading CD-RW drive;
- ATI RAGE 128 Ultra with 16MB of SDRAM;
- a built-in 56K V.90 modem;
- two FireWire ports and two USB ports;
- VGA video mirroring; and
- support for AirPort option.



## Apple Debuts New Power Mac G4 Line

Revolutionary SuperDrive Now Available for \$1,000 Less

MACWORLD EXPO, NEW YORK—July 18, 2001—Offering the ultimate in performance, expansion and digital media solutions, Apple today introduced a powerful new line of Power Mac G4s with 733 MHz, 867 MHz and dual 800 MHz PowerPC G4 processors. Apple’s revolutionary SuperDrive™, a combination CD-RW/DVD-R drive that can burn DVDs which can be played in consumer DVD players, is now standard in Power Mac models costing \$2,499—\$1,000 less than before.

“These are the fastest Macs ever, with 867 MHz and dual 800 MHz PowerPC G4 processors,” said Steve Jobs, Apple’s CEO. “With the 867 MHz processor and our revolutionary SuperDrive together in a system costing just \$2,499, more users can now afford to create professional quality DVDs.”

The new Power Mac G4 line offers incredible performance with systems featuring 867 MHz and dual 800 MHz PowerPC G4 processors with Velocity Engine™. For the ultimate in processor utilization, both the 867 MHz and dual 800 MHz processors include 256K of on-chip level 2 cache running at processor speed and a large 2MB of level 3 backside cache per processor. For advanced graphics, NVIDIA GeForce2 MX graphics cards are now standard on all models, with the new NVIDIA GeForce2 MX with TwinView card for dual monitor support standard in the dual 800 MHz model. The dual 800 MHz Power Mac G4 runs professional applications like Adobe's Photoshop up to 83 percent faster than a 1.7 GHz Pentium IV-based PC\*.

The revolutionary SuperDrive, a combination CD-RW/DVD-R drive, together with Apple's pre-installed iDVD or optional DVD Studio Pro software, can create professional-looking DVDs that can be played in consumer DVD players. The SuperDrive is now standard in Power Mac G4 models starting at just \$2,499. The SuperDrive writes DVD-R at 2x, reads DVD at 4x, writes CD-R at 8x, writes CD-RW at 4x and reads CD at 24x.

Housed in an updated "Quicksilver" enclosure, the Power Mac G4 line includes:

- an award-winning design with a side door that swings open to provide the industry's easiest access to expansion slots and memory;
- five slots, including four high-performance 64 bit 33 MHz PCI slots and an 4x AGP slot with NVIDIA GeForce2 MX graphics card with TwinView and 64MB of SDRAM for dual display support in the dual 800 MHz model, or NVIDIA GeForce2 MX graphics card with 32MB of SDRAM in both the 733 MHz, and 867 MHz models;
- two 400Mbps FireWire ports and two 12Mbps USB ports to connect the latest DV camcorders, printers and storage devices;
- Mac OS X pre-installed providing protected memory, preemptive multitasking, advanced memory management, symmetric multiprocessing and a highly-optimized BSD networking architecture;
- Apple's innovative iTunes "jukebox" software that lets users easily manage their own digital music collections and burn their own standard audio CDs, Disc Burner software to easily create data CDs, and iMovie 2, the world's most popular, easy-to-use digital video editing software;
- 10/100/1000BASE-T Ethernet built-in on the motherboard for transferring large files, such as image and digital video files; and
- three 3.5-inch hard disk drive expansion bays with one pre-installed Ultra ATA hard drive up to 80GB.

### **Pricing & Availability**

The new 733 MHz and 867 MHz Power Mac G4s are available immediately and the 800 MHz dual processor Power Mac G4 is expected to be available in August through Mac Help Desk, The Apple Store, at Apple's retail stores and through Apple Authorized Resellers. The new Power Mac G4s are available in three standard configurations.

The 733 MHz Power Mac G4, for a suggested retail price of \$1,699 (US), includes:

- 256K on-chip level 2 backside cache;
- 128MB of PC133 SDRAM memory; 40GB Ultra ATA/66 hard disk drive;
- NVIDIA GeForce 2 MX graphics card with 32MB video SDRAM in 4x AGP slot;
- CD-RW drive;
- two FireWire and USB ports;
- four full-length 64 bit PCI slots at 33 MHz;
- 10/100/1000BASE-T Ethernet, AirPort ready and built-in 56K V.90 modem; and
- iDVD, iTunes and iMovie 2 software.

The 867 MHz Power Mac G4, for a suggested retail price of \$2,499 (US), includes:

- 256K on-chip level 2 backside cache and 2MB of level 3 cache;
- 128MB of PC133 SDRAM memory; 60GB Ultra ATA/66 hard disk drive;
- NVIDIA GeForce 2 MX graphics card with 32MB video SDRAM in 4x AGP slot;
- SuperDrive combination CD-RW/DVD-R;
- two FireWire and USB ports;
- four full-length 64 bit PCI slots at 33 MHz;
- 10/100/1000BASE-T Ethernet, AirPort ready and built-in 56K V.90 modem; and
- iDVD, iTunes and iMovie 2 software.

The dual 800 MHz Power Mac G4, for a suggested retail price of \$3,499 (US), includes:

- 256K on-chip level 2 backside cache and 2MB of level 3 cache per processor;
- 256MB of PC133 SDRAM memory;
- 80GB Ultra ATA/66 hard disk drive;
- NVIDIA GeForce2 MX with TwinView graphics card and 64MB video SDRAM in 4x AGP slot;
- SuperDrive combination CD-RW/DVD-R;
- two FireWire and USB ports;
- four full-length 64 bit PCI slots at 33 MHz;
- 10/100/1000BASE-T Ethernet, AirPort ready and built-in 56K V.90 modem; and
- iDVD, iTunes and iMovie 2 software.

\* Based on commonly used operations in Adobe Photoshop 6.0.



Thanks for taking the time to read the 135th edition of our newsletter. Feel free to 'pass it along'. Any comments would be greatly appreciated