



MAC FACTS

from

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A Message from Dru

Well, we've come to the end of another year. A wish and a prayer from all of us here at Mac Help Desk - Here's wishing you the holiday season you've always dreamed of. Whether you celebrate Chanukah, Christmas, Kwanza, Ramadan, or the Winter Solstice; whether you be white, black, yellow, tan, or even, chartreuse; democrat, republican, or independent; liberal or conservative; single, married, or divorced; young, old, male, or female - May G-d bless you and protect you; May G-d show you kindness and be gracious to you; May G-d bestow favor upon you and grant you peace.



Happy Birthday to us! January marks Mac Help Desk's 10th year in business. Who'd of thunk it! So to celebrate, we're going to give YOU a present. Starting December 1, 1999 and running until December 31, 2000, if your birthday is in the month we're in (i.e. if we're in January and your birthday is in January, if we're in February and your birthday is in February, etc) we'll give you 10% off on all support fees [Of course, you'll have to remind us (and show us) it's your birthday month]. For those of you who purchase a computer system (iMac, iBook, G4, or Powerbook), we'll give you a 10% discount on service fees as well (regardless of when your birthday is). Thank you all for 10 unforgettable years. Here's to the next decade!



We will, of course, be closed on Saturday December 25th and Saturday January 1st.



Don't forget the Apple Corps of Dallas' Annual Swap Meet on December 11th at the Mesquite Exhibition Hall. Event is FREE and you can get some really GREAT stuff, Cheap!!! Go to <http://www.acd.org> for more details.



These notables showed up in November - Bill Dougherty, Darlene Kincheloe, Lee Sinclair, Joy Hanley, Joe Musumeci, The Dallas Cowboys, Diversified Publications, Trailer Tech, Redeemer Bible Church, Jen Tsai, Mike Lauter, VIP, The McCarthy Companies, Ralston Outdoor Advertising, Vicki Roach, Laura Goldstick, and The Dallas Zoo. Howdy, and welcome one and all!



The Wallet

As I walked home one freezing day, I stumbled on a wallet someone had lost in the street. I picked it up and looked inside to find some identification so I could call the owner. But the wallet contained only three dollars and a crumpled letter that looked as if it had been in there for years.

The envelope was worn and the only thing that was legible on it was the return address. I started to open the letter, hoping to find some clue. Then I saw the dateline--1924. The letter had been written almost sixty years ago.

It was written in a beautiful feminine handwriting on powder blue stationery with a little flower in the left-hand corner. It was a "Dear John" letter that told the recipient, whose name appeared to be Michael, that the writer could not see him any more because her mother forbade it. Even so, she wrote that she would always love him.

It was signed, Hannah.

It was a beautiful letter, but there was no way except for the name Michael, that the owner could be identified. Maybe if I called information, the operator could find a phone listing for the address on the envelope.

"Operator," I began, "this is an unusual request. I'm trying to find the owner of a wallet that I found. Is there anyway you can tell me if there is a phone number for an address that was on an envelope in the wallet?"

She suggested I speak with her supervisor, who hesitated for a moment then said, "Well, there is a phone listing at that address, but I can't give you the number." She said, as a courtesy, she would call that number, explain my story and would ask them if they wanted her to connect me. I waited a few minutes and then she was back on the line. "I have a party who will speak with you."

I asked the woman on the other end of the line if she knew anyone by the name of Hannah. She gasped, "Oh! We bought this house from a family who had a daughter named Hannah. But that was 30 years ago!"

"Would you know where that family could be located now?" I asked.

"I remember that Hannah had to place her mother in a nursing home some years ago," the woman said. "Maybe if you got in touch with them they might be able to track down the daughter."

She gave me the name of the nursing home and I called the number. They told me the old lady had passed away some years ago but they did have a phone number for where they thought the daughter might be living.

I thanked them and phoned. The woman who answered explained that Hannah herself was now living in a nursing home.

This whole thing was stupid, I thought to myself. Why was I making such a big deal over finding the owner of a wallet that had only three dollars and a letter that was almost 60 years old?

Nevertheless, I called the nursing home in which Hannah was supposed to be living and the man who answered the phone told me, "Yes, Hannah is staying with us. "

Even though it was already 10 p.m., I asked if I could come by to see her. "Well," he said hesitatingly, "if you want to take a chance, she might be in the day room watching television."

I thanked him and drove over to the nursing home. The night nurse and a guard greeted me at the door. We went up to the third floor of the large building. In the day room, the nurse introduced me to Hannah.

She was a sweet, silver-haired old timer with a warm smile and a twinkle in her eye.

I told her about finding the wallet and showed her the letter. The second she saw the powder blue envelope with that little flower on the left, she took a deep breath and said, "Young man, this letter was the last contact I ever had with Michael."

She looked away for a moment deep in thought and then said Softly, "I loved him very much. But I was only 16 at the time and my mother felt I was too young. Oh, he was so handsome. He looked like Sean Connery, the actor."

"Yes," she continued. "Michael Goldstein was a wonderful person. If you should find him, tell him I think of him often. And," she hesitated for a moment, almost biting her lip, "tell him I still love him. You know," she said smiling as tears began to well up in her eyes, "I never did marry. I guess no one ever matched up to Michael..."

I thanked Hannah and said goodbye. I took the elevator to the first floor and as I stood by the door, the guard there asked, "Was the old lady able to help you?"

I told him she had given me a lead. "At least I have a last name. But I think I'll let it go for a while. I spent almost the whole day trying to find the owner of this wallet."

I had taken out the wallet, which was a simple brown leather case with red lacing on the side. When the guard saw it, he said, "Hey, wait a minute! That's Mr. Goldstein's wallet. I'd know it anywhere with that bright red lacing. He's always losing that wallet. I must have found it in the halls at least three times."

"Who's Mr. Goldstein?" I asked as my hand began to shake.

"He's one of the old timers on the 8th floor. That's Mike Goldstein's wallet for sure. He must have lost it on one of his walks."

I thanked the guard and quickly ran back to the nurse's office. I told her what the guard had said. We went back to the elevator and got on. I prayed that Mr. Goldstein would be up.

On the eighth floor, the floor nurse said, "I think he's still in the day room. He likes to read at night. He's a darling old man."

We went to the only room that had any lights on and there was a man reading a book. The nurse went over to him and asked if he had lost his wallet. Mr. Goldstein looked up with surprise, put his hand in his back pocket and said, "Oh, it is missing!"

"This kind gentleman found a wallet and we wondered if it could be yours?"

I handed Mr. Goldstein the wallet and the second he saw it, he smiled with relief and said, "Yes, that's it! It must have dropped out of my pocket this afternoon. I want to give you a reward."

"No, thank you," I said. "But I have to tell you something. I read the letter in the hope of finding out who owned the wallet."

The smile on his face suddenly disappeared. "You read that letter?" "Not only did I read it, I think I know where Hannah is."

He suddenly grew pale. "Hannah? You know where she is? How is she? Is she still as pretty as she was? Please, please tell me," he begged.

"She's fine...just as pretty as when you knew her." I said softly.

The old man smiled with anticipation and asked, "Could you tell me where she is? I want to call her tomorrow." He grabbed my hand and said, "You know something, mister, I was so in love with that girl that when that letter came, my life literally ended. I never married. I guess I've always loved her. "

"Mr. Goldstein," I said, "Come with me."

We took the elevator down to the third floor. The hallways were darkened and only one or two little night-lights lit our way to the day room where Hannah was sitting alone watching the television. The nurse walked over to her.

"Hannah," she said softly, pointing to Michael, who was waiting with me in the doorway. "Do you know this man?"

She adjusted her glasses, looked for a moment, but didn't say a word. Michael said softly, almost in a whisper, "Hannah, it's Michael. Do you remember me?"

She gasped, "Michael! I don't believe it! Michael! It's you! My Michael!" He walked slowly towards her and they embraced. The nurse and I left with tears streaming down our faces.

"See," I said. "See how the Good Lord works! If it's meant to be, it will be."

About three weeks later I got a call at my office from the nursing home. "Can you break away on Sunday to attend a wedding? Michael and Hannah are going to tie the knot!"

It was a beautiful wedding with all the people at the nursing home dressed up to join in the celebration. Hannah wore a light beige dress and looked beautiful. Michael wore a dark blue suit and stood tall. They made me their best man.

The hospital gave them their own room and if you ever wanted to see a 76-year-old bride and a 79-year-old groom acting like two teenagers, you had to see this couple.

A perfect ending for a love affair that had lasted nearly 60 years.

Happy Holidays to you and yours from Mac Help Desk

NEWSLINE

Sonnet Technologies released today a G4 upgrade for Power Mac 61xx, 71xx and 81xx computers, as well as Power Computing 100 and 120 models and Radius 100 and 81/110 systems. Bundled with "AltiVec enabling software," the Crescendo G4/NuBus is shipping now, according to the company. Maximum speed is 360 MHz, depending on the host computer.



Apple Enhances Power Mac G4 Line

Apple announced that it has enhanced its entire Power Mac G4 line to include the new Rage 128 Pro graphics card, featuring up to a 40 percent increase in 3D graphics performance and a digital video interface which supports Apple's new digitally-driven LCD displays. In addition, the 350 MHz configuration has been upgraded to the same architecture used in the 400 MHz and 450 MHz configurations, and now comes with a DVD-ROM drive, AGP graphics and support for Apple's AirPort(TM) wireless networking (optional \$99 card required).

The three new Power Mac G4 configurations are available immediately at the same prices as their predecessors.

"The new Power Mac G4 configurations offer significantly higher graphics performance and bring breakthrough features, like Airport, across the entire G4 product line," said Phil Schiller, Apple's vice president of Worldwide Product Marketing.

Apple also unveiled a 15-inch all-digital flat panel LCD display to complement its already-announced 22-inch flat panel Cinema Display. Both displays feature digital video interfaces that are compatible with all configurations of the G4 line and deliver razor-sharp, distortion-free images. The new 15-inch display supports 16.7 million true colors and has a native resolution of 1024 by 768 pixels.

Apple also announced that it will offer a new Rage 128 Pro card kit to customers with existing AGP-based Power Mac G4 systems.

The Power Mac G4 is available in the following standard configurations:

Power Mac G4 350 MHz contains 64MB SDRAM, 1MB level 2 backside cache, Rage 128 Pro with 16MB video SDRAM, a 10GB Ultra ATA/66 hard drive, DVD-ROM drive with DVD-Video playback, FireWire® and USB ports, 10/100BASE-T Ethernet and a built-in V.90 56K modem.

Power Mac G4 400 MHz contains 128MB SDRAM, 1MB level 2 backside cache, Rage 128 Pro with 16MB video SDRAM, a 20GB Ultra ATA/66 hard drive, a DVD-ROM drive with DVD-Video playback, a ZIP drive, FireWire and USB ports, 10/100BASE-T Ethernet and a built-in V.90 56K modem.

Power Mac G4 450 MHz contains 256MB SDRAM, 1MB level 2 backside cache, Rage 128 Pro with 16MB video SDRAM, a 27GB Ultra ATA/66 hard drive, DVD-RAM drive with DVD-Video playback, a ZIP drive, FireWire and USB ports and 10/100BASE-T Ethernet.

Pricing and Availability

Available now from Mac Help Desk, Inc, the Power Mac G4 350 MHz is priced at US\$1,599; the Power Mac G4 400 MHz is priced at US\$2,499; and the Power Mac G4 450 MHz is priced at US\$3,499. The all-digital Apple Studio Display, with a suggested retail price of US\$1,299, can also be ordered now from Mac Help Desk, Inc.